sustainability & social responsibility

ANNUAL REPORT 2020 - 2021

Wagstaff





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Introduction

We have all witnessed an unprecedented time in our lives due to the impact of the coronavirus pandemic, at Wagstaff we have been fortunate enough to continue to operate and adapt to these turbulent times. But unfortunately, one of the areas where we have been limited by restrictions and uncertainties has been our ability for our team to get out and volunteer, host events, and deliver projects to help support and promote our sustainability initiatives.

For this reason, we have combined our 2020 and 2021 reports into one document, as you will see even with the restrictions in 2021, we have still managed to get back up to speed and make up for some of the lack of activity in 2020. Out of adversity comes resilience and diversity! It has been interesting to see how the pandemic has changed our industry and to see the positive environmental and social changes that have emerged from it.

For this report, we have also decided to combine our previous environmental and community reports into one document as there is so much cross-over within projects, this way we capture all of our activities more concisely.

We are excited to report on our company-wide and individual activities and new initiatives for this period and to demonstrate how well we've performed against our targets and goals set in 2019.

Once again, I'd like to thank our incredible team for their loyalty and support through what has been two of the most unprecedented years in the company's history.

Thank you



Nick Shann
Managing Director

Sustainability

We have been reporting on our social and environmental goals, development and initiatives since 2017, we have stood by our initial statement of good intent to actively minimise our environmental impact and support our people and communities affected by our business activities. Over this time we have embedded these social and sustainable practices into the fabric of the business to ensure we are accountable for our long-term economic growth.

We are moving into our 11th year of partnership with Waste to Wonder, helping more companies than ever ethically redistribute unwanted furniture.

We are excited to have our carbon footprint independently audited and verified to ISO14064 and to be working towards carbon neutrality. We are also feverishly working with our supply chain to encourage their sustainable development and help promote the fantastic low-impact products and processes that they have to offer.

The pandemic has brought an exciting time of change and we are determined to keep the momentum in sustainable awareness rolling long into the future.

Managing our Environmental Impact







CARDIFF UNIVERSITY

Project Overview

Wagstaff were appointed by Cardiff University to supply, deliver and install the new furniture for the Welsh School of Architecture Grade II Listed Bute Building under the project WIDER-BE (Well Informed Design Education and Research in the Built Environment). The project brought the School from three sites across campus to one in the Bute Building. The total project value was £500k, completed in October 2021.

Wagstaff Re-use & Recycle Service

As part of our core services, we were able to offer the re-use and recycle service and add to the universities CSR reports by providing them with a case study illustrating where all their furniture had been recycled.

Firstly, we recommended re-upholstering and up-cycling some of the existing furniture (especially chair items that were looking worn or were damaged) to save the client from buying new –this saved on cost and also was great from a sustainability perspective. We successfully saved the client over £180,000 from tender stage in taking them through this process.

Waste to Wonder Partnership & Local Charity

With our ongoing partnership with Waste to Wonder we worked with them to recycle the furniture items that could not be reused on the project as they were not fit for purpose. Luckily these items were perfectly acceptable to be redistributed to a local Welsh charity and to a Waste to Wonder outreach project in Gambia.

Internal Environmental Initiatives



In early 2021 we sought a consultant to help us evaluate our business activities and our carbon emission data to allow for an independent assessment of our carbon footprint. Through this process we learnt about how companies should be reporting on their Scope 1, 2 & 3 emissions and what we needed to do to become carbon neutral. For 2020 we were able to provide a full years worth of data to create a baseline which will be used for a year on year improvement.

The **GREENHOUSE GAS PROTOCOL (GHG PROTOCOL)** is one of the most widely used emissions reporting standards – we broke down our emissions into three scopes. Scope 1 emissions are those produced on a company's site or directly by vehicles or power sources it owns; Scope 2 emissions are those resulting from electricity purchased by the company; and Scope 3 emissions are those occurring as a result of its activities but from sources a company does not own or control. We made the commercial decision to initially report on Scopes 1&2 for our business with the commitment to support our supply chain to collate Scope 3 emissions.

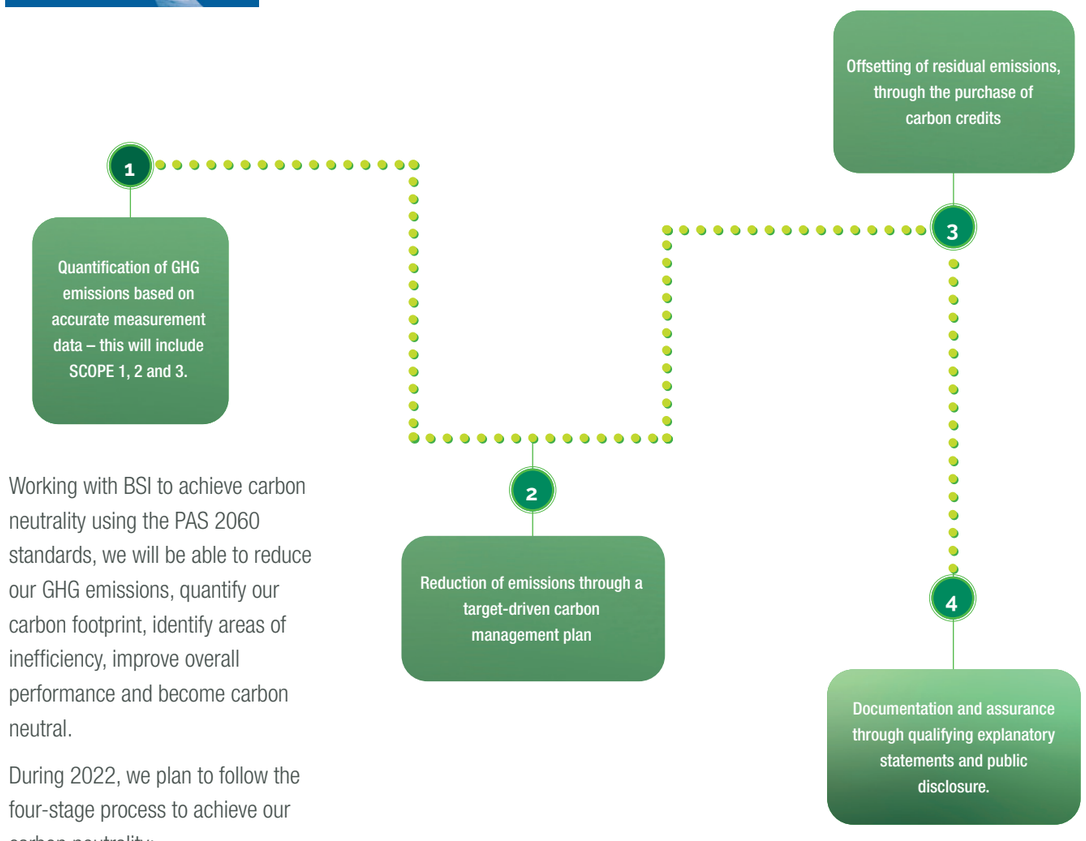
Wagstaff wanted to go above and beyond what was required for our carbon emission reporting to ensure our data was audited and verified correctly allowing us to fully offset. We submitted our report to BSI to be verified by an UKAS accredited organisation, this was a two stage process, firstly by an assessor over a two-day period and then by an independent technical reviewer within BSI.

The total carbon footprint for the activity developed by Wagstaff Interior Group for the year 2020

Total - Carbon Footprint 2020	
Scope 1	24.65 tonnes CO_2
Scope 2	18.37 tonnes CO_2 (Location Based)
Total	43.02 tonnes CO_2



PAS 2060 is the internationally recognised specification for carbon neutrality.
It sets out requirements for quantification, reduction and offsetting of greenhouse gas (GHG) emissions for organisations, products and events.



Working with BSI to achieve carbon neutrality using the PAS 2060 standards, we will be able to reduce our GHG emissions, quantify our carbon footprint, identify areas of inefficiency, improve overall performance and become carbon neutral.

During 2022, we plan to follow the four-stage process to achieve our carbon neutrality:

Make the Change



BUYING FOR A BETTER FUTURE

We are furniture specialists and as such it's our job to know as many products from as many manufacturers as possible, it's our duty to provide independent furniture recommendations to our clients to best fulfil their requirements. More and more often we were being asked to consider the environmental impacts of the products we were proposing. So we reached out to our supply partners and asked them to demonstrate their most environmentally positive products, processes or procedures. We were overwhelmed by the response, which was immensely reassuring and demonstrates that a large majority of our industry is moving in a positive direction, so 'Make The Change' was born.

From carbon negative production plants and recycled sea plastic waste, to biodegradable chairs, we've collated these ground breaking products into one directory to help our customers specify socially and environmentally conscious projects and aid them with meeting their environmental targets.

Our aim is to periodically update this directory as new low impact products come to market.



Internal Initiatives
Small steps for **BIG** change



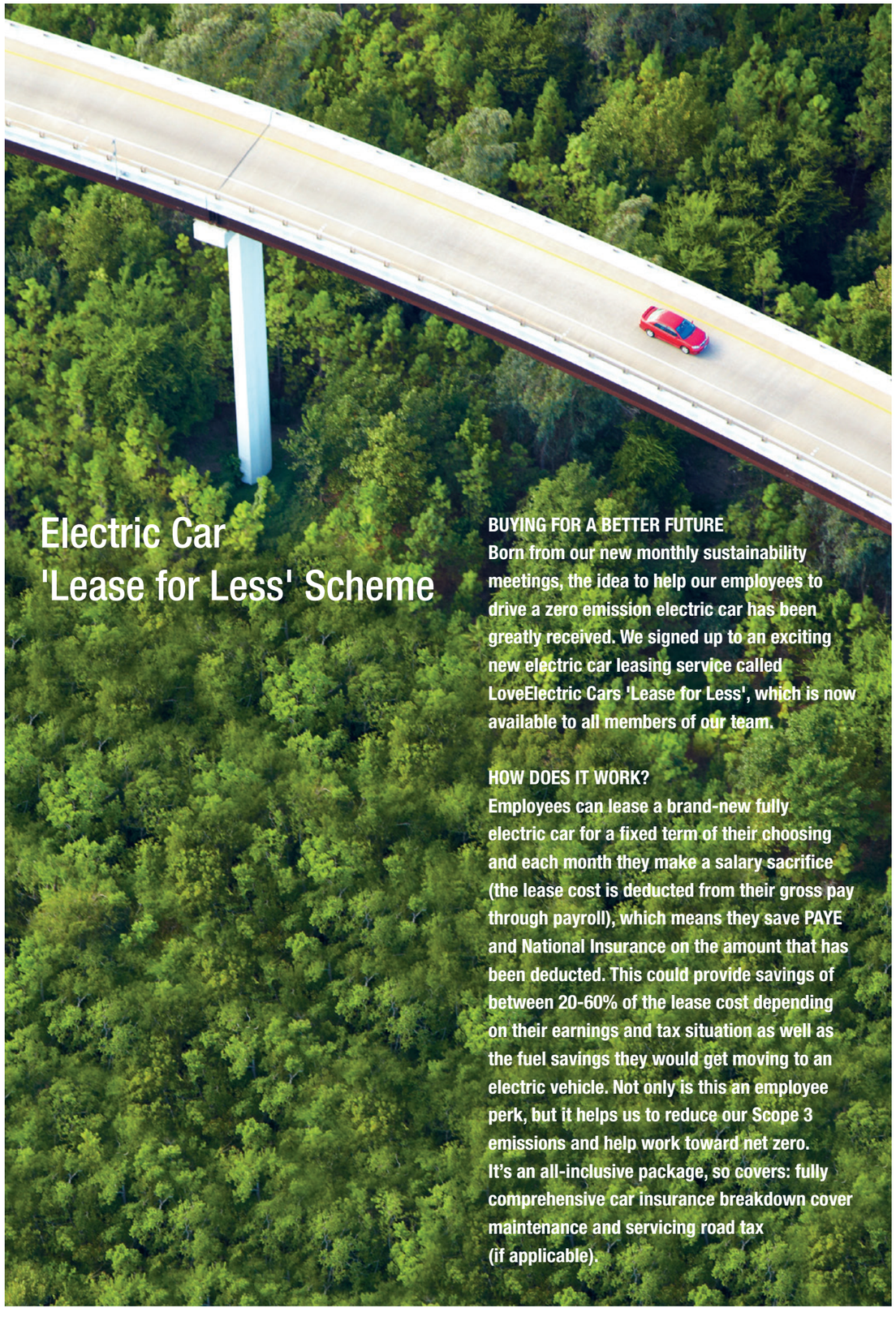
Cycle to Work Scheme

Our Managing Director, Nick Shann has taken full advantage of the Wagstaff Ride to Work Scheme by purchasing himself a brand-new red Bianchi road bike, for over half price!

Ride to Work schemes reduce CO_2 by encouraging staff to leave their car at home, whilst promoting health and well-being.

"I love my new bike and I find the exercise really helps me to concentrate better in the office, I feel great, wish I'd signed up years ago."





Electric Car 'Lease for Less' Scheme

BUYING FOR A BETTER FUTURE

Born from our new monthly sustainability meetings, the idea to help our employees to drive a zero emission electric car has been greatly received. We signed up to an exciting new electric car leasing service called LoveElectric Cars 'Lease for Less', which is now available to all members of our team.

HOW DOES IT WORK?

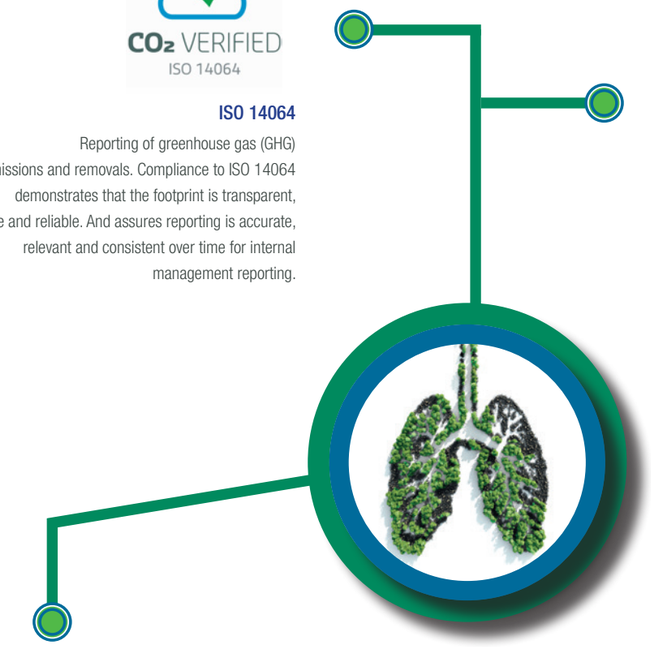
Employees can lease a brand-new fully electric car for a fixed term of their choosing and each month they make a salary sacrifice (the lease cost is deducted from their gross pay through payroll), which means they save PAYE and National Insurance on the amount that has been deducted. This could provide savings of between 20-60% of the lease cost depending on their earnings and tax situation as well as the fuel savings they would get moving to an electric vehicle. Not only is this an employee perk, but it helps us to reduce our Scope 3 emissions and help work toward net zero.

It's an all-inclusive package, so covers: fully comprehensive car insurance breakdown cover maintenance and servicing road tax (if applicable).

Accreditations & Memberships

ISO 14064

Reporting of greenhouse gas (GHG) emissions and removals. Compliance to ISO 14064 demonstrates that the footprint is transparent, credible and reliable. And assures reporting is accurate, relevant and consistent over time for internal management reporting.



CLIENT BENEFITS

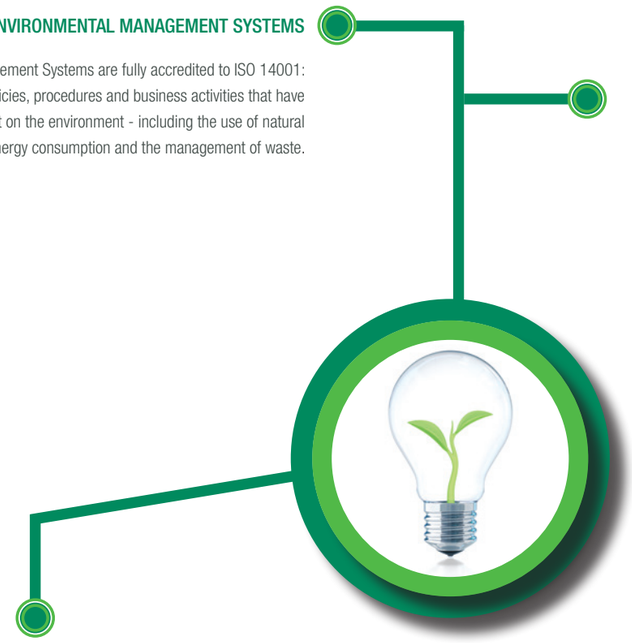
- Reputation - Our clients want to promote their product, service or activity as being more environmentally responsible than the competition. Purchasing through us allows them to do so legitimately.
- Reduced prices - ISO 14064 helps us to remove waste from processes, and save on utilities and raw materials, these reductions will ultimately bring an improvement in margins and therefore cost saving to our clients.
- Ease of doing business - Demonstrating our carbon footprint allows other companies to measure their Scope 3 emissions.

HOW WE MET THE CRITERIA:

- We needed to provide the following information for our Scope 1 & 2 calculation we were initially asked to collect data and evidence for the following;
- Office size
- Electricity supplier and usage
- Gas supplier and usage
- Company vehicle type, year and mileage
- Air conditioning units' quantity, type and maintenance reports

ENVIRONMENTAL MANAGEMENT SYSTEMS

Management Systems are fully accredited to ISO 14001: 2004. Policies, procedures and business activities that have an impact on the environment - including the use of natural resources, energy consumption and the management of waste.



CLIENT BENEFITS

- Reassurance that clients, businesses and public sector organisations are selecting a supplier which behaves in a responsible way towards the environment and is prepared for changes in regulation.
- Proven legal compliance in your supply-chain.
- Reduced cost opportunities through identified savings on energy and water usage and waste reduction.
- Reduced CO_2 footprint as a business and all our regional offices. CO_2 footprint calculated and audited on an annual basis.
- Carbon footprint data made available for all products manufactured or sold.
- Reduced liability and insurance rate opportunities.
- Internationally recognised environmental accreditation.
- Wagstaff hold a valid waste carriers registration for the transport of all packaging material.
- All waste is bundled and segregated on site and at our warehouse for recycling. All waste and recycling collection data is reported.

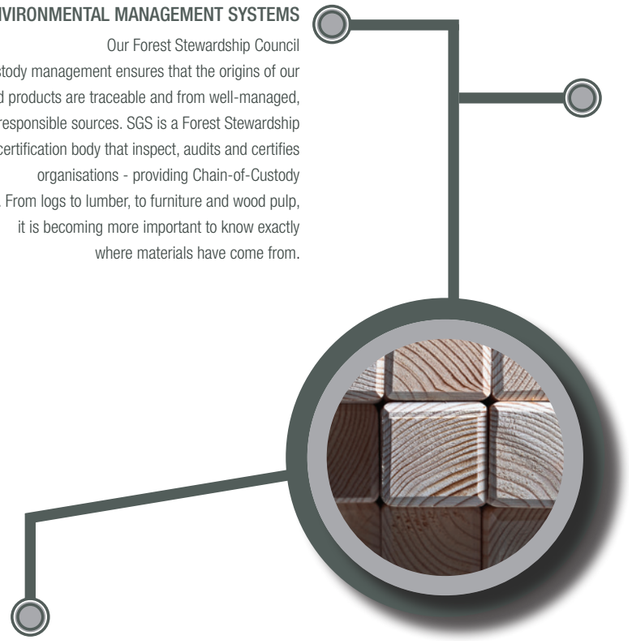
HOW WE MET THE CRITERIA:

- Undergo the 4-stage ISO certification process.
- Yearly review of our policies, procedures and performance.
- Provide evidence of robust environmental management and social responsibility.
- Demonstrate full legal compliance.
- Demonstrate energy, water and waste efficiency.
- Provide environmental awareness training for staff.
- Annual external audit by our authorised quality management consultancy.
- Wagstaff is an environmental agency (EA) licensed waste carrier determined to recycle as much material as possible.

Accreditations & Memberships

ENVIRONMENTAL MANAGEMENT SYSTEMS

Our Forest Stewardship Council Chain-of-Custody management ensures that the origins of our timber based products are traceable and from well-managed, ethical and responsible sources. SGS is a Forest Stewardship Council certification body that inspect, audits and certifies organisations - providing Chain-of-Custody accreditation. From logs to lumber, to furniture and wood pulp, it is becoming more important to know exactly where materials have come from.



CLIENT BENEFITS

- Meets CSR and environmental compliance.
- Assures buyers that timber is sourced from sustainable forests managed according to correct social, economic and environmental standards.
- Independently audited annually by SGS.
- Internationally recognised accreditation.
- Community Engagement
  FSC requires forest managers to engage local community members and to protect customary rights of indigenous people.
- Environmental Protection
  FSC forest management standards expand protection of water quality, prohibit harvest of rare old growth forest and loss of natural forest cover and prohibit highly hazardous chemicals.

HOW WE MET THE CRITERIA:

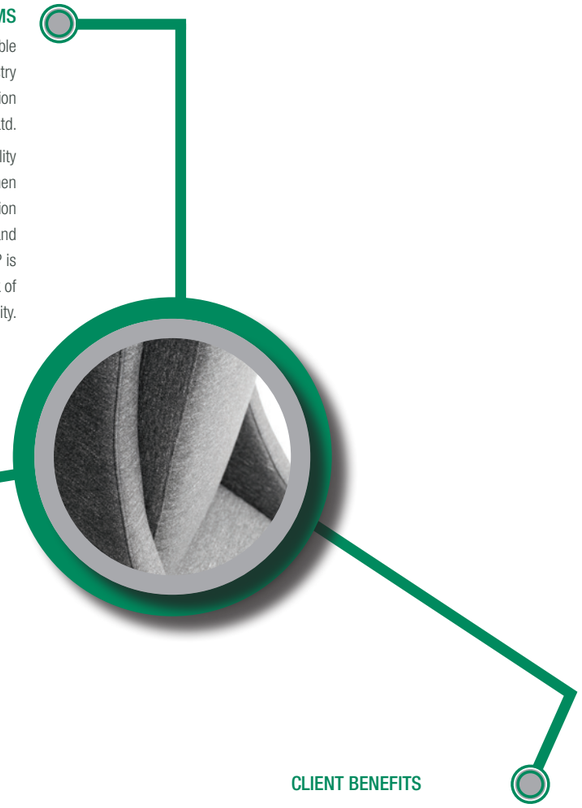
- Undergo strict audit against the FSC® Principles and Criteria for Forest Management.
- Demonstrate robust environmental and socially responsible procurement.
- Show sound environment, Health & Safety, financial and ethical policy in practice.
- Provide evidence of good practice throughout our supply chain.
- Provide documentary evidence that suppliers of timber based products have been sourced through FSC Certified organisations and that those products can be identified as FSC Certified products.
- Ensure that when making a FSC claim purchase orders, delivery notes, purchase invoices and where applicable sales invoices state that the products are FSC Certified.
- Record the quantities of FSC Certified products for the purpose of annual audit.
- Internally audited on a regular basis to ensure the preservation of the Chain-of-Custody.

Accreditations & Memberships

ENVIRONMENTAL MANAGEMENT SYSTEMS

Launched in 2006 to endorse and promote sustainable development in the furniture industry, the Furniture Industry Sustainability Programme (FISP) is a third-party certification programme administered by FIRA International Ltd.

The ability of clients to prove a company's sustainability credentials is becoming more and more important when securing suppliers. FISP membership and accreditation demonstrates that Wagstaff is taking its environmental and corporate social responsibility obligations seriously. FISP is backed by the entire furniture industry and is a mark of excellence in sustainability.



HOW WE MET THE CRITERIA:

- Undergo comprehensive audit.
- Complete an annual survey.
- Comply with set criteria and fulfil environmental, social and economic core criteria.
- Document and implement recognised environmental policy.
- Provide evidence of compliance with environmentaland health and safety legislation.

CLIENT BENEFITS

- This accreditation is backed by the entire furniture industry.
- Demonstrates environmental and sustainability excellence in supply chain.
- It helps to improve competitiveness through production efficiencies and cost savings.
- FISP helps with the best use of market opportunities to provide more sustainable products for clients.
- Helps to build customer trust between Wagstaff and our clients.

SKA Rating & IEMA Membership





Our health, safety and environmental officer Andy Roberts is our current RICS accredited official SKA assessor.

This has been beneficial for the business as it allows us to internally verify the environmental impact of individual interior fit-out and furniture projects. But this also means Andy can assess other companies projects and provide them with a quality assured assessment certificate. The SKA assessment helps to benchmark the performance of fit-out projects against each other and the rest of the industry.

A SKA rating will enables us to measure 100% of the environmental performance of an office fit-out.
Since SKA rating does not consider the base build, it measures only what we do to add value to our client's projects

Key aspects of the rating system:

- Flexible scoping: match the rating to the scope of the fit-out
- Easy-to-use online tool
- A label that is clear and easy to understand: Bronze, Silver and Gold, plus a percentage score
- A formal, quality assured scheme for those who require a certificate
- Applicable to offices (retail version currently under development)

SKA comprises more than a hundred 'good practice' measures covering energy and CO_2 emissions, waste, water, materials pollution, wellbeing and transport.

Andy has also recently completed the IEMA Certificate in Environmental Management to further his skill set for the business, his career and personal development.

The course is designed for those with responsibility for improving sustainability and environmental management in their organisation, whether they're in the public private or non-governmental sectors.
Successful candidates gain associate membership of the Institute of environmental management and assessment.

The course is arranged in TEN modules;

1. Foundations in environmental management sustainability principles
2. Drivers to change environmental challenges and policy instruments
3. Environmental law regulations standards and codes of practice
4. Environmental management systems auditing and emergency planning
5. Evaluation and assessment of environmental risk
6. Management tools and techniques to prevent pollution
7. Developing a business case for sustainable solutions
8. Communication and stakeholder engagement
9. Leadership influencing behaviour and change management
10. Performance measurement reporting

External Environmental Initiatives: Furniture re-use website



SAVE MONEY
Typically with re-use and remanufactured furniture you can save from 50% to 80% from RRP prices.

FAST DELIVERY
Receive a fast delivery as for many items there's no need for lengthy manufacturing delivery lead times.

ENVIRONMENTALLY KIND
Recycling and reusing furniture reduces our carbon footprint and avoids perfectly good products going to landfill.

GOOD CONDITION
We only provide quality office furniture many from leading brands. Previously used items may show signs of wear but are in general condition as you would find in any typical workplace.

We promote office furniture re-use and recycle as one of our core services. In addition to the projects we run with Waste to Wonder, we also have a dedicated website: www.wagstafffurniturereuse.co.uk.

The site hosts excellent quality secondhand furniture for sale, either where we have brought furniture or where we are selling it on behalf of our clients, we also remanufacture products for sale where we have reconditioned damaged furniture or repurposed components to make up new products.

The last option we offer to our clients is a repair service, typically re-upholstery, making perfectly good furniture as good as new again, reducing the need to buy new and saving the products from being disposed of.

External Environmental Initiatives: Social Enterprise

We have partnered with Waste to Wonder on a co-creation of services "Social Impact Office Furniture" or SIOF, a certified social enterprise. Wagstaff has underpinned all warranties and installation of the range of furniture from the Social Impact Office Furniture company which will support companies with a commitment to spend through VCSE.

All products have been carefully selected to ensure that the furniture is ethically and sustainably sourced. If companies have a social impact spend target purchasing through SIOF will be an ideal solution to accommodate this.

WASTE TO WONDER

Social Impact Office Furniture





What is a Social Enterprise?

To achieve certification a company must:

Have a clear social or environmental mission set out in their governing documents.

Reinvest the majority of your profits.

Be autonomous of the state.

Be majority controlled in the interests of the social mission.

Be accountable and transparent.

Who are Social Enterprise UK?

Social Enterprise UK are the leading global authority on social enterprise, and are the biggest network of social enterprises in the UK.

The Buy Social Corporate Challenge began with seven founding partners and currently has over 25 partners, representing a wide range of industries. It helps large businesses to engage with a range of innovative suppliers and embeds sustainability and diversity into their core operations.

Wagstaff

Recycle and Waste Management

We have developed waste management streams for many organisation to best minimise the carbon footprint of the process. Only if all the re-use and redistribution schemes have been exhausted or furniture is beyond repair do we send it to be recycled. Recycling to us means segregating products into their core elements, wood, metal, plastic etc… this is done at our distribution hubs before being collected by local recycling companies.

- Steel is smelted and added back into new steel production at 30%.
- Card is 100% recycled up to five times to be made back into paper products.
- Wood - chipped and sent to be used as animal bedding.
- Plastic - recycle back into plastic products where possible.

For further information into Wagstaff sustainability initiatives please see our website: www.wagstaffgroup.co.uk



Carbon Offset Options

Wagstaff - Carbon Neutral Initiatives

Having calculated the carbon footprint of furniture or fit-out projects we can then offer our client's ways of offsetting their project to make it carbon neutral.

UK Tree Planting

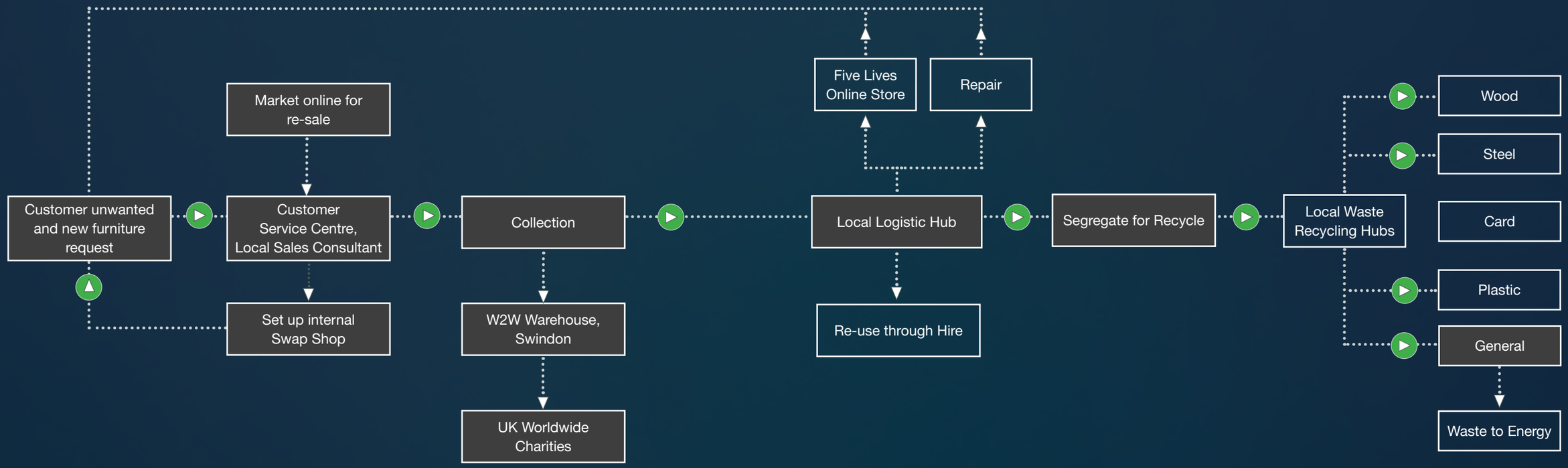
Planting of trees in the UK region of your choice, supporting wildlife habitats whilst offsetting your projects carbon.

Clean Energy Portfolio

Your funding would support VCS verified carbon reduction projects around the world which reduces carbon emissions through the displacement of fossil fuels through clean/renewable energy generation.

Reforestation in Kenya

Pledge funds for the planting of native broad leaved trees in the Great Rift Valley. The project is co-ordinated by ESCONET and is also supported by the Red Cross.



Wagstaff Group Community Projects & Philanthropy

AMBER FOUNDATION

In 2021 Wagstaff connected the Amber Foundation with Waste to Wonder to help furnish and equip their four centres across the south of England.

The Amber Foundation provide young homeless people with accommodation and a 24/7 support programme aiming to move them forward to safe, independent housing and either into work or education. They have an amazing 77% success rate.

Each centre accommodates 25-27 people at any one time for 6-9 months, so the wear and tear of furniture and equipment is heavy. Having a free supply of quality used furniture has been a godsend to the registered charity, freeing up vital funds to spend on delivering service to their young people.

"We are thrilled to be partnering with Wagstaff and Waste to Wonder, we provide a list of requirements from fridges to dining tables and as and when the items become available Waste to Wonder delivers them to us free of charge, it makes such a huge difference to our charity we are so grateful"

"We also love the fact that Waste to Wonder has a large volume of furniture in the same style, we want our centres to be inspirational places for people to thrive and enhance their lives, having mismatched furniture that you would find on Facebook marketplace, for example, would not help the positive atmosphere that we are trying to create"

LOUISE CHEUNG - FUNDRAISING MANAGER













CORONAVIRUS VISOR SUPPORT

During the early stages of the coronavirus pandemic, there were shortages of PPE equipment, especially for care homes and non-NHS support staff. One of our small design partners joined a group who was sharing the 3D design model for health care visors that could be printed on a 3D printing machine. In order to help produce as many as possible Wagstaff bought £450 worth of plastic pellets, which were used to create over 1,000 visors. These were then distributed out to the local Wiltshire community.

DISABILITY CONFIDENT

Disability Confident provides employers with the knowledge, skills and confidence they need to attract, recruit, retain and develop disabled people in the workplace. We have signed up for the scheme and as a member, we benefit from the following:

- We can tap into the huge pool of talent amongst disabled people, and recruit, retain and develop people with the skills we need
- Increase our understanding of disability and how to make the most of the opportunities provided by employing disabled people
- Remove barriers that might be preventing disabled people and those with long term health conditions from accessing employment with us
- Play our part in ensuring that disabled people have opportunities to fulfil their potential and realise their aspirations

In order to be accepted as a member, we have committed to the following

1. Ensure our recruitment process is inclusive and accessible
2. Communicate and promote vacancies
3. Offer an interview to disabled people
4. Anticipate and provide reasonable adjustments as required
5. Support any existing employee who acquires a disability or long-term health condition, enabling them to stay in work







G FEST

G Fest is a music festival bringing together the local community of Garforth in West Yorkshire, to raise funds for St Gemma's Hospice. Wagstaff was one of the sponsors of the main stage (without donations the Festival wouldn't happen) which attracted over 2,500 people to a fun-packed day.

The event raised £34,000 for St Gemma's which will be amazing for them to help people with their end-of-life care.

The man with the microphone is Josh Warrington, former featherweight Boxing World Champion who lives in Garforth!

Wagstaff Group Community Projects & Philanthropy

JULIAN HOUSE

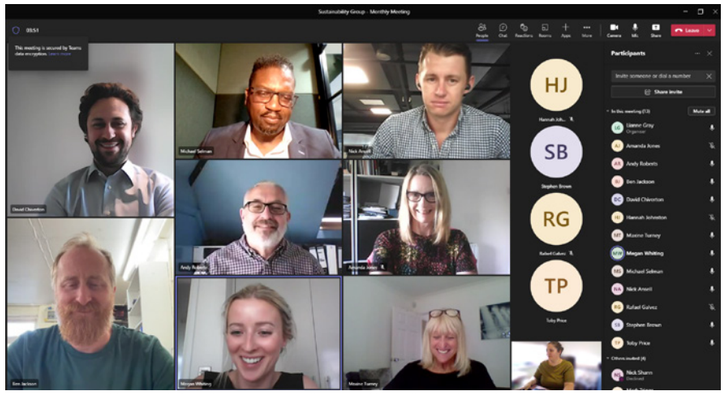
Our 2021 Christmas Sales Conference was held in the beautiful city of Bath, we had set up stalls to educate the team about different topics within the business. Each stall provided food and refreshments, at the end of the day there was a considerable amount of food left over which couldn't be taken home, so luckily for us, our Waste to Wonder contact (who was attending one of the stalls) made a few calls to a local homeless charity called **Julian House; www.julianhouse.org.uk** to see if they would be happy to receive the food. They were, so we organised taxis' to deliver the food as well as all our Christmas decorations and even a tree.

Julian House is a charity that supports vulnerable and at-risk individuals. These include adults and young people experiencing homelessness, escaping domestic abuse, adults with learning difficulties and people who need support after leaving prison.









Sustainability Group Meeting L-R; David Chiverton, Furniture Consultant, Michael Selman, Design Director, Nick Ansell, Business Support, Ben Jackson, Sustainability Manager, Andy Roberts, H&S Manager, Amanda Jones, Commercial Interiors Manager, Megan Whiting, Business Development Manager, Maxine Turney, Area Sales Manager & Lianne Gray, Bid Director.

MONTHLY SUSTAINABILITY MEETINGS

Wagstaff meet up on a monthly basis to share ideas and new products and report on the progress of new initiatives. Set up in 2020 to provide a platform for like-minded individuals within Wagstaff to share ideas, and best practices and drive change within our business and our supply chain.

Our sustainability group is chaired by Lianne Gray who has a passion for sustainability and previously worked with the One Planet Living on initiatives at her previous company, along with another four of our regional representatives who are being rotated to provide full coverage and new ideas within our group.



PROSTATE CANCER UK DEPARTMENTAL AWAY DAY

Away days for any company can be hugely beneficial to all members of a team. Stepping out of your day-to-day environment can help instigate creativity, promote different ways of thinking and help with team building. Finding a venue can be costly, but when we heard Prostate Cancer UK was struggling to find a venue we offered them our newly refurbished showroom, Umbrella Lounge and conference facilities.

Wagstaff lets UK charities use its facilities to help them keep their costs down and provide a collaborative environment for their fundraising strategies.

Our People - Individual Volunteering Projects



AMANDA JONES
Client Partner & Commercial Interiors

Fundraising

Cancer Research UK

Amanda Jones has completed the Run 60 Miles Challenge in September 2021 for Cancer Research UK helping to raise a total of £1.7m. She started in the UK and completed the challenge whilst on holiday in rural France.



LIANNE GRAY
Bid Director

Re-use of office furniture

Age UK

Lianne's brother works for Age UK in Gateshead so it came up in conversation that the charity were moving offices to try and save money by merging into the same building as their dementia centre.

Lianne being the good sister that she is, offered to donate a full office worth of furniture from her old Newcastle office as their furniture was very old and on its last legs!

The furniture donated included a 4-person desk, 2-person desk with cable management, screens and electrics, storage including book cases and tambour units, task chairs and a table. Lianne spent her day helping them move and helping them get set up with the new furniture which they are delighted with.



MARK PERRYMAN
Chairman

Volunteer

Local Covid Vaccination Centre

Mark volunteered at his local covid vaccination centre in Woking from January to June of 2021, as we are all aware the speed at which the vaccination programme was rolled out was phenomenal and this was in part due to all the fantastic volunteers who gave up their time to help others Mark typically gave up 12 hours a month and was greatly appreciated by the team at the centre.



GARETH MORTON
Strategic Business Manager

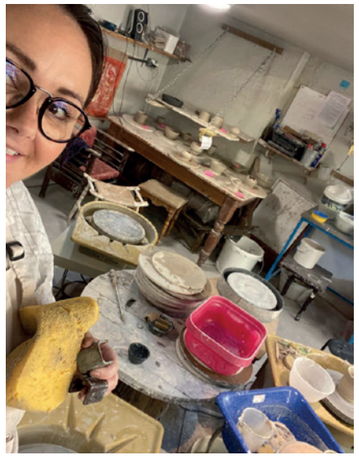
Fundraising & Volunteer

Linjoy Wildlife Sanctuary and Rescue

After some time off due to illness, Gareth was asked if he would like to volunteer at Linjoy Wildlife Sanctuary and Rescue in Etwall near Burton. The sanctuary cares for pigeons, swans, signets, geese, ducks, deer, foxes, hedgehogs, tanuki's, badgers, birds of prey etc… jobs include feeding all the wildlife, cleaning out and re-bedding, taking approximately over 50 calls a day and going on rescues.

"Since I started working there it has transformed my life completely"

Gareth wanted to do more outside of the volunteering, so he set up a donation page to raise money for the Sanctuary and has signed up with Aspire Adventures to trek to Everest base camp! In April, Gareth followed through and trekked roughly 80 miles up and down from base camp with a smile and has raised £3,500 so far.



JADE SARGENT
Operations Director

Hobby & Fundraising

Cancer Research UK

To help Jade unwind after a tough day at the office, she likes to turn her hand to pottery! Having always wanted to learn the craft Jade set herself up with a small studio to hone her skills. As she progressed and the pieces started to resemble crockery she thought that I good way to raise money for her chosen charity would be to sell her wares at a local craft market.

This year alone she has raised £450 for Cancer Research UK.



HANNAH JOHNSTON
Bid Coordinator

Local Community Work

Special Police Constable

For many years Hannah wanted to make a change within society and to help people who are at the lowest point of their life. Becoming a Special Constable has not only helped her grow as a person but also helped her challenge herself to achieve more than she ever thought possible.

"Each second, I'm on duty is different, one moment I could be making house-to-house enquiries following a burglary, and the next I'd be holding the hand of someone who wants to end their life, there's no in-between".

This year alone Hannah has spent 328 hours on duty and intends to do much more.



ALAN SMITH
Project Manager

Fundraising

Voice for Asian Elephants Society

As you say providing restrictions are lifted on 21st June, my wife and I have organised a charity black tie ball in aid of the Voice For Asian Elephants Society (VFAES) which is taking place at The Lea Marston Hotel in Sutton Coldfield on the 26th June. Even though my wife and I were laid up with Covid, we had our annual charity ball in aid of the Voice For Asian Elephants Society. We raise just over £3K and so I'm lead to believe a great evening was had by all, and apparently, both Sam and I did make it as you can see from the masks made by one of our guests.

Our People - Individual Volunteering Projects



NICK SHANN
Managing Director

Donation to local food bank
Dons Local Action Group & The Trussell Trust

Nick Shann our Managing Director regularly donates to his local food bank in Kingston upon Thames and this year Nick and his 4-year-old daughter put together a few boxes of essential items to donate to two different food banks. Dons Local Action Group and The Trussell Trust.

"It's easy to do, just look up where your nearest food bank is located, and find out exactly what essential items they need before you set off to the shops - they will often post an updated list of their most needed items".

"The Trussell Trust run a nationwide network of food banks working hard to combat poverty and hunger across the UK. Every day people in the UK go hungry, for many reasons, ranging from redundancy, change in family circumstances, sudden illness, or receiving an unexpected bill or charge".



ROSS PERRETT
Area Sales Manager

Sponsorship of local Welsh baseball team kit

Men's baseball returns to Wales with Welsh Baseball Union Cup final. With the return of this sport after five years of absence, the teams needed all the help they could get. Ross (Newport City Team Captain) rallied around to find sponsorship to help kit out the team with everything they needed to start the season. Wagstaff paid for the kits for Newport City to help them on their way to victory! Baseball in Wales is such a family sport and helps to bring the community together in a fun and friendly way.

STEPHEN HARPER
Area Sales Manager

Volunteer

Community Support Volunteer during Covid

During the first lockdown, while Stephen was on Furlough, he spent his time productively doing shopping, drawing cash, and picking up prescriptions for people in his local community. They were either people he knew or connected to them all of whom were vulnerable and unable to go out.

Stephen covered the cost of his visits and was greatly appreciated by man people who became reliant on him for their essentials.



MARK TRIGGS
Area Sales Manager

Fundraising & Event Organiser

G-FEST

Mark helped to organise the fundraising event, G- Fest in West Yorkshire. The music event was in aid of St Gemma's Hospice in Leeds which supports people through end-of-life illnesses. Mark also worked hard to fundraise for the event and managed to get Wagstaff to become the main sponsor for the event. Over 2,500 people attended raising £34,000 for the hospice.

SUE HANN
Project Director

Fundraising

Cancer Research UK - Shine & Sparkle 10k Night Walk

Inspired by one of Sue's group who lost her sister a year ago, another of them who lost a beloved cousin two weeks ago, and her own brother-in-law who is currently having chemotherapy – Sue and her friends decided to sign up for the Cambridge Shine 10K night walk. They battled the cold and rain and decided to Shine and Sparkle all the way around! Raising £4,407 for Cancer Research UK.





NICK ANSELL
Business Support Team

Fundraising

Iron Man Event - The Cure Parkinson's Trust

"Wow - words cannot even begin to sum up what a day that was!!

Despite physically and emotionally ruining me, this was, without doubt, one of the best experiences of my life. I went out with a punchy goal of a sub 5 hours and 20 minutes finishing time and not in my wildest dreams did I think I was capable of a sub-5 hour race in my first Ironman event. This led me to finish 16th in my age group where there were some pacey racers. Better still, we managed to raise just over £3,000 for The Cure Parkinson's Trust, a cause very close to my heart. A massive thanks to everyone that donated and for all the messages of support."

The Waste to Wonder Partnership & Process

We have partnered with the Big Bright Futures Trust to utilise their Waste to Wonder™ initiative to provide an environmental and corporate responsible solution for the management of redundant furniture.

Waste to Wonder provides a unique service for managing your redundant asset disposal in the most socially and environmentally responsible way.

Every year thousands of tonnes of perfectly good furniture and equipment is either put to landfill or simply recycled. Between us we manage the removal of redundant office furniture and IT equipment with the aim of reducing this waste to zero.

All our customers have the opportunity to support charities both locally and abroad.

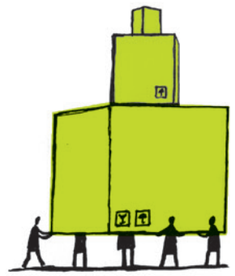
Waste to Wonder™ was formed in the UK in 2002 with a defined purpose to 'change the perception of waste' and to genuinely improve someone else's quality of life, whether by building a health centre in the Gambia, an orphanage in Cameroon, or by supporting schools and charities in your local community.

It really is a win-win-win situation, our clients can put unwanted furniture to good use in the community; environmentally they save it from landfill and save themselves money by doing so.



What to expect from W2W

We remove and redistribute redundant office furniture to charitable causes, saving disposal costs and reducing environmental impact



1. SURVEY
From 50 to 1,000 workstations, we'll survey your furniture and IT equipment then provide a bespoke quote.

2. MANAGE CLEARANCE
We remove your redundant office furniture and equipment to ensure a clear footprint ready for site handover.

3. REDISTRIBUTION
Typically between 80-100% of items are re-distributed to schools and charities around the world and damaged items are recycled.

4. PROJECT REPORT
We provide a report detailing CO2 saving, cost saving and the positive impact of your Ethical Clearance Project.

Driving Change In Office Clearance

By using the Waste to Wonder process, businesses are seeing the untapped commercial and CSR potential of their redundant assets. We believe redistribution is the de facto approach all businesses should now take to office clearances.

Partnerships That Enhance Your Business

We're experts in managing UK and international clearances for FMs, retailers, manufacturers, interior designers and many more. We're proud to provide a service that reduces environmental impact, saves costs and adds CSR value for your customers.

Helping Global Communities

Through our School in a Box programme, we're proud to bridge the gap between unwanted furniture and equipment to enhancing educational opportunities for young people and charitable causes around the world.

Advancing Green Business Practice

By saving thousands of tonnes of office furniture from the national waste stream through redistribution, we help customers offset their carbon footprint to reduce environmental impact and demonstrate best practice green governance.

The Waste to Wonder Solution

Waste to Wonder's entire business model is shaped around best practice in ethics and environmental sustainability. Their aims are to minimise waste, maximise educational opportunities and support disadvantaged communities around the world through redistributed equipment.

To date, they have supported almost 800 schools in 19 countries with CSR being not only their driving motivation but their founding principle.

Their belief is "Waste is the failure to take advantage of an opportunity." By striving to become the leading brand in ethical waste clearances, they want the Waste to Wonder process to become the de facto choice for socially-conscious businesses of all sizes to clear their redundant equipment.

REDUCE, REUSE AND RECYCLE

By redistributing redundant equipment and diverting items from the national waste stream, they offer an environmentally conscious alternative to regular clearances.

As well as providing a tonnage measurement and a carbon measurement report W2W have also increased the amount of information pertaining to the reuse aspects of our projects and the fantastic difference our clients equipment is having locally and around the world.

THE WASTE TO WONDER TRUST UK CHARITY

Est 2002- Reg: 1099665

The Waste to Wonder Trust manage the redistribution of equipment from our pool of refurbished IT and good quality office management. To date we have ensured ongoing support for over 500,000 children in 19 countries. As well as thousands of children here in the UK.

WASTE TO WONDER

Carbon Methodology

Our carbon measurement matrix was derived from the Comprehensive Environmental Data Archive (CEDA) which was developed by Dr Sangwon Suh.

Recognised internationally as a leading LCA authority, and the original author of the Integrated hybrid method, Dr Suh consults to governments, protocols and multinationals around the world. CEDA is the most comprehensive, internationally scoped and only peer reviewed carbon and environmental impact dataset in the world.

Dr Suh acts as principle technical advisor for CarbonRiver, a UK based Carbon consultancy who provide a comprehensive range of carbon accounting, environmental impact measurement, analysis, management, communication and accreditation services. CarbonRiver uses a methodology known as Hybrid Life Cycle Assessment (HLCA). As recommended by current and emerging global protocol. HLCA is a best of breed approach, which combines the best of both more common methods:

Process Life Cycle Assessment and Economic Input Output Life Cycle Assessment.

Carbon measurements are only applied to items that are redistributed as part of the project.

Please note: Items that are recycled are not included as the carbon does not remain in its embedded state.



ISO14001, WEEE and other legislative systems are ensuring that environmental compliance remains at the fore-front of business critical decision making. The Waste to Wonder process ensures the following environmental impact benefits are achieved:

Reduced carbon dioxide emissions

The environmental impact of creating a new item is eliminated

Reduced consumption of natural resources and energy

Reduce land area required to assimilate solid waste

Reduce landfill greenhouse emissions.

It delivers all of these benefits in a cost effective, and simple process which compliments your existing initiatives.

Wagstaff

W2W - Social & Environmental Projects

In the recent years, there has been an increased awareness on CSR obligations for every business, big or small.

Stakeholders such as employees and communities are aware of their rights in regards to CSR and hold businesses accountable. Consumer mindset has also shifted and businesses with well implemented CSR strategies are more appealing than others.

Studies conducted by Cone Communications in 2015 indicate that 9 out of 10 consumers expect companies to address social and environmental issues, 84% of consumers globally are seeking out responsible products while 81% of consumers are willing to make a personal sacrifice for the greater good. We believe that our CSR strategy is robust, demonstrable and helps ensure our place as one of the oldest and most respected office furniture supply and fit-out companies in the UK.

On the following pages are some examples of items that have been diverted from waste in 2020-2021, have reduced our clients carbon footprint and most importantly are supporting education and charities around the world.



Global Orphan Empowerment Academy (GOEA)

The mission of the Global Orphan Empowerment Academy (GOEA) is to give less fortunate children and orphans the chance to access opportunities that can change their lives.

The GOEA works with children in deprived areas of Gambia, Senegal, and Sierra Leone. Marie and her organisation have been providing donations and support to hospitals and schools in The Gambia for years, with Marie carrying out humanitarian work on the ground for over 20 years.

In that time, she has provided aid to over 6,000 children, mostly in rural and underserved communities and schools. She has also visited over 3,000 children in Gambian hospitals, providing clothes and toys to poorly children, as well as crucial medical supplies to help equip the hospitals. The purpose of her work is to create a better life for children.

"Our vision is to see under privilege boys and girls become successful, change the lives of their families and give back to their communities."



Tyume Valley School - South Africa

The Tyume Valley runs from the Hogsback mountains in the North some 30km to the rural town of Alice in the South. The Tyume River winds through communal grazing land, feeding the Binfield Park Reservoir which provides water for the surrounding area. Administratively, Alice has 42 villages that differ in size and population, with those near Alice town, tending to be more densely populated than those at the peripheral areas . Although it is nearly 30 years since the end of Apartheid, its legacy lives on in Tyume in the form of poorly maintained schools, lack of resources, poorly trained teachers and low educational achievement. The wider area suffers multiple disadavantages, including high unemployment, poor infrastructure such as roads and reliable water supplies, depopulation and poor governance.
Many families are affected by HIV/AIDS. Job opportunities remain poor and the population is shrinking as people seek work in urban areas. It is difficult to recruit and retain teachers; with falling pupil numbers, smaller schools are constantly under threat of closure.

Eastern Cape Province has the second highest percentage of learners who are too poor to be required to pay school fees (81% in 2013) and the highest percentage of individuals receiving social grants. In Tyume Valley there is also a high level of HIV/AIDS (often undisclosed): many children live with single parents, illiterate grandmothers or in child headed households. There is no network of Early Childhood Development centres and children entering Reception classes have poorly developed language and other skills. The 26 primary schools are small and under resourced; most have only one or two teachers to teach all grades. They suffer from frequent school closures and teacher absences.



Mwale Medical and Technology Centre The Hampton Hospital City Project

Mwale Medical and Technology Centre and The Hamptons Hospital is currently open and receiving all types of patients in its Advanced Cancer Treatment and Diagnostic Center, part of the U.S. $2 billion Mwale Medical and Technology City located in Kakamega County, Kenya.

The entire 5,000 bed Hamptons Hospital was completed in December 2020 with 9,000 staff treating 12,000 patients per day. As a teaching and referral hospital, Hamptons Hospital will be training the next generation of healthcare professionals while conducting leading edge research to discover new drugs and techniques to not only treat cancer, but to cure it.

This is important because today, cancer kills more people than malaria, HIV, and tuberculosis combined and by 2030, its expected to surpass pneumonia as the number one killer in Africa.

W2W - Social & Environmental Projects



Spark of Hope / Africa First Senegal

Our charitable 'School in a Box' programme compiles of much needed desks, chairs, cabinets, and any other useful furniture and equipment that a school, training centre or social enterprise could put to good use. Spark of Hope is one such hub. Based in Senegal, these miracle workers have equipped 13 schools with Senegal, including ' Tafsir Niao Faye' and 'Mansour Sy ' and 'Camp Merchant'. Maguette Diop (Maggi for short) has worked with Spark of Hope for a number of years and has recently opened a partner charity 'Africa First'.

Maggi says, **'I came across Waste to Wonder in 2018 while I was working in Canary Wharf as a cleaner. I have always wanted to work for or set up my own charity. When facing so much inequality and poverty, it's easy to feel powerless, but partnering with Waste to Wonder allowed me to have a voice and make a difference in my community back home.'**

Underscoring the key principle at the heart of Waste to Wonder's operations, Maggi says, **'I believe that it's better to donate furniture to the needy as, to me, that's a form of recycling'.**

The charitable peers that share our vision are what make our redistribution programs possible. These invaluable partnerships take our reach from local to global, and multiply our power to make a difference.





Emmaus

For many people who have experienced homelessness, losing their self esteem can be the most damaging part of their experience.

Being on your own, with no support around you can be soul destroying, leaving you feeling worthless. Finding your way out of that situation isn't easy, particularly when the only options available are temporary fixes, offering a bed for the night but little to occupy your days.

Emmaus is different because it provides a home for as long as someone needs it in an Emmaus community. This gives people the opportunity to take stock of their lives, deal with any issues they might have, and often re establish relationships with loved ones. Emmaus social enterprises generate revenue that pays for companions' home, food and upkeep, as well as providing a small weekly allowance. This is key to restoring feelings of self worth, showing these individuals that their actions make a real difference, both to their own life, and the lives of others.

'Emmaus provides formerly homeless people the opportunity to get off the streets and into a structured environment in which to live, work and rebuild their lives

The community offers a supportive environment, where individual needs are recognised and companions are encouraged to use the skills they already have, as well as developing new ones

Our work is based around reclaiming, recycling and selling donated goods, which are either sold in our shops or given to individuals or families in need'.

W2W - Social & Environmental Projects



Fundatiapentru Asistenta Sociala si Tineret (FAST)



Fundatiapentru Asistenta Sociala si Tineret (FAST), or the Foundation for Social Assistance and Youth, based in Sacele, Romania. The charity was founded by Daniel and Ema Hristea, a couple who just didn`t accept the poverty and hardships some people in Romania had to endure during the times following the fall of communism, and decided to do something about it!

Since 2002, FAST hast worked extensively in four specific under privileged communities in and around the town of Sacele: Garcin, Zizin, Tarlungeni, and Budila; These communities are predominantly Roma, the group in Romania most affected by issues of poverty, discrimination and social exclusion. The recently opened Zuriel Vocational Centre which teaches, mechanics, carpentry/joinery, hair dressing, beauty treatments, catering and a range of other skills.



Mokwe Development Association - Cameroon

A non profit association based in Buea in the South West region of Cameroon, created on the 8th of November 2019 to:

- Develop the villages in general and protect the environment by educating villagers on this subject
- Improve the livelihood of women and Children in the villages
- Development into bio gardening, bee keeping, poultry farming and rearing other livestock
- Development of tourism in the villages and acting as tour operators around Fako Division and on Mount Cameroon
- Training young girls and boys in catering
- Support and subscribe to any charitable institutions or clubs which may be for the benefit of the association's Activities
- Remunerate all persons, firms or companies rendering services to the association



One of the many project undertaken by Julian House (Bath) revamp of their bike workshop. Credit: Bath Live

Julian House

Julian House is a charity that supports vulnerable and at risk individuals sustainable, independent lives. These include adults and young people experiencing homelessness, escaping domestic abuse, adults with learning difficulties and people who need support after leaving prison.

"Every year, we support over 1,800 vulnerable individuals."

"Julian House seeks to build a just society where socially excluded people are supported and empowered to build"

We operate more than 40 different projects, accommodation sites and social enterprises across South West England. These include our homeless outreach services, a 20 bed emergency access hostel, various supported accommodation sites, a domestic abuse refuge for up to 17 women (or men) and 24 children and an 8 bed property for adults with Autism or Asperger's syndrome.

We also run multiple training programmes (including at our bike workshops in Bath and Trowbridge) to help people regain confidence, learn new transferable work skills, get back into education, volunteering and employment.

"Our projects not only address the symptoms of homelessness but also the underlying reasons why men and women are forced onto the streets."



Clarendon pupils and staff celebrate their OFSTED inspection success Credit: Wiltshire Times

Clarendon Academy

The Clarendon Academy is a thriving co-educational 11-18 comprehensive academy within the Acorn Education Trust.

'I am very proud to be the Headteacher of Clarendon Academy. We are a kind and supportive school at the heart of the Trowbridge community and we will take great care of your children.

We will do this by basing everything we do around our mission statement:

"ASPIRE TO EXCELLENCE"

To achieve our mission statement, we ensure that our 3 school values are at the core of all we do:

- RESPECT: being kind and caring for ourselves and others
- DETERMINATION: working hard and never giving up
- EXCELLENCE: ensuring everything we do is our best work

We can all achieve excellence if we live by those 3 simple values. Here at Clarendon, our students arrive as enthusiastic children in Year 7; they leave us at the end of Year 13 as fully rounded young adults, ready to face the world with confidence and belief that they can go on and achieve their dreams'.

ROBERT PRICE - HEADTEACHER

W2W - Social & Environmental Projects



CARDIFF UNIVERSITY

FURNITURE ITEMS RE-USED: 262

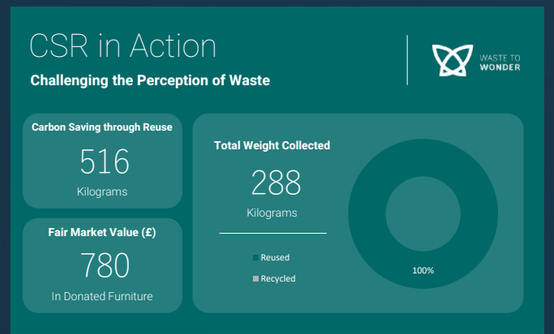
FURNITURE RETAINED: 100%

CARBON SAVING 19,766 kg

CSR Ethical Re-use:

Global Orphans Empowerment Academy - Gambia

Folding Table, Straight Desks, 1400 Straight Wooden Desk Meeting Room Chair (Fabric), Operator Chair with arms (Fabric), Stacking Chairs (Plastic), Medium Storage Metal, & Whiteboard Large



CHARLES STANLEY

FURNITURE ITEMS RE-USED: 12

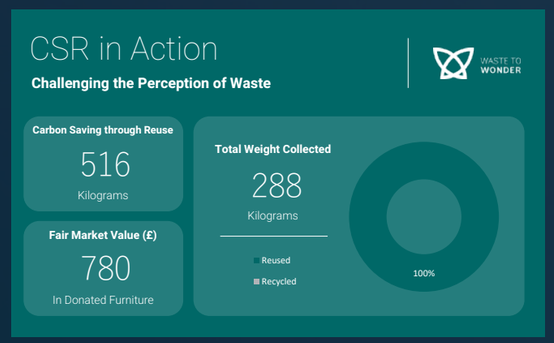
FURNITURE RETAINED: 100%

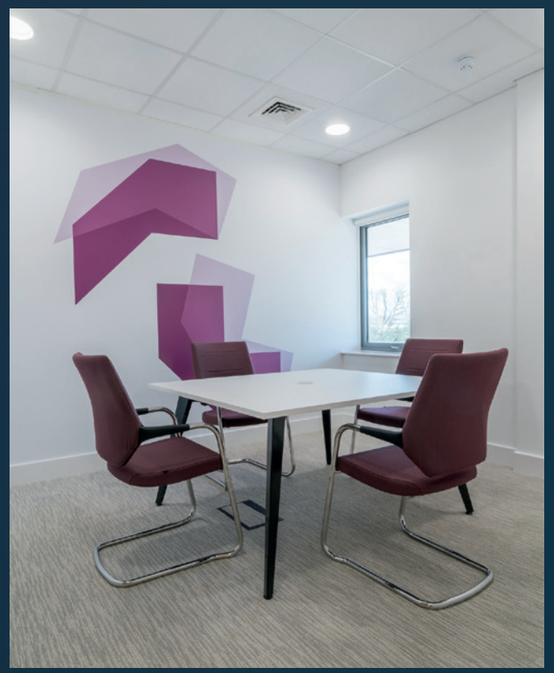
CARBON SAVING 516 kg

CSR Ethical Re-use:

Global Orphans Empowerment Academy - Gambia

Soft Seating - Leather Tub Chairs





E-ON

FURNITURE ITEMS RE-USED: 676

FURNITURE RETAINED: 100%

CARBON SAVING 18,298kg

CSR Ethical Re-use:

Margaret, Tyume Valley School - South Africa

Mwale Hamptons Hospital - Kenya

Pedestals - Wooden pedestal with 3 drawers on or off wheels



NATIONWIDE BUILDING SOCIETY

FURNITURE ITEMS RE-USED: 339

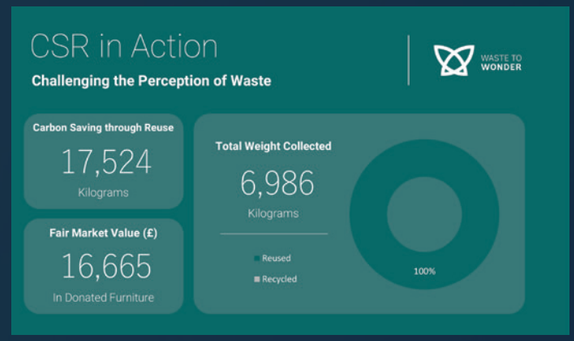
FURNITURE RETAINED: 100%

CARBON SAVING 17,524kg

CSR Ethical Re-use:

Global Orphans Empowerment Academy - Gambia

1400 & 1600 Straight Wooden Desks
Meeting Room Chair (Fabric, Leather & Plastic)
Operator Chair with arms (Fabric & Leather)
Pedestals - Wooden pedestal with 3 drawers on or off wheels, Soft Seating - Tub Chairs (Leather or material)
Stacking Chairs (Fabric)
Large, Medium & Small Storage - Wooden
Coffee Medium & Large table - Glass
Whiteboard - Large, Small & Medium



NATIONWIDE BUILDING SOCIETY

FURNITURE ITEMS RE-USED: 249

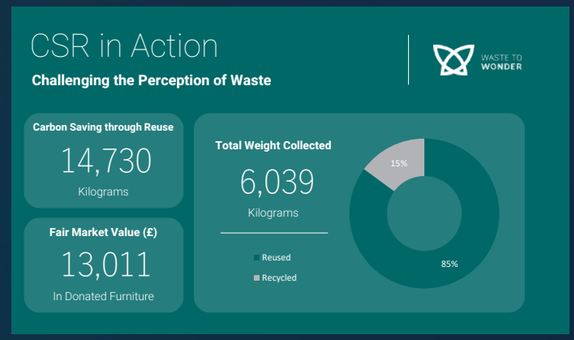
FURNITURE RETAINED: 100%

CARBON SAVING 14,729.6kg

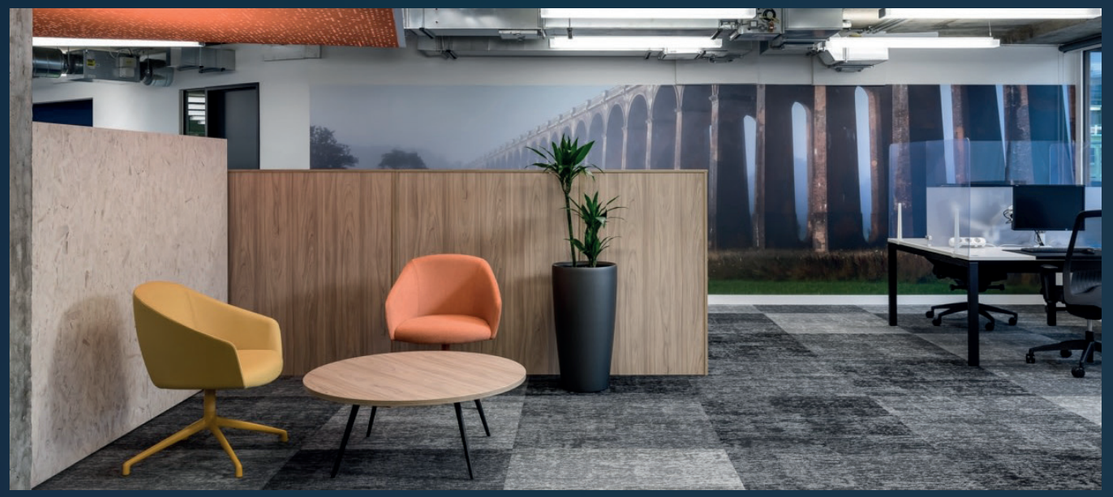
CSR Ethical Re-use:

Global Orphans Empowerment Academy - Gambia

1600 - 1800 L-Shaped Desks
1600 Straight Wooden Desks
Stacking Chairs (Plastic)
Operator Chair with arms (Fabric)
Meeting Room Chair (Fabric)
Medium Storage - Wooden



W2W - Social & Environmental Projects



NATIONWIDE BUILDING SOCIETY

FURNITURE ITEMS RE-USED: **71**

FURNITURE RETAINED: **100%**

CARBON SAVING **7,080kg**

CSR Ethical Re-use:
Spark of Hope / Africa First Senegal
Operator Chair with arms (Fabric),
Pedestals - Metal & Wooden pedestal with 3 drawers on or off, Large & Medium Storage - Metal,
Whiteboard - Medium

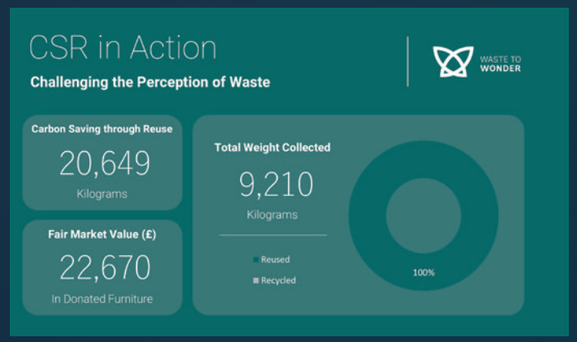
NATIONWIDE BUILDING SOCIETY

FURNITURE ITEMS RE-USED: **363**

FURNITURE RETAINED: **100%**

CARBON SAVING **20,649.2kg**

CSR Ethical Re-use:
Mokwe Development Association, Cameroon
The Hampton Hospital City Project - Kenya
Electric Desks, 1400 & 1600 Straight Wooden Desks
Pedestals - Metal & Wooden pedestal with 3 drawers on or off, Desk Screens (Plastic), Soft Seating - 2 & 3 Seater (Leather or material), Small & Large Storage - Wooden & Metal, Medium Tables (Circular/Rectangular & Square)
Coffee table - Small (wood)
Small tables (Circular/Rectangular/Square)



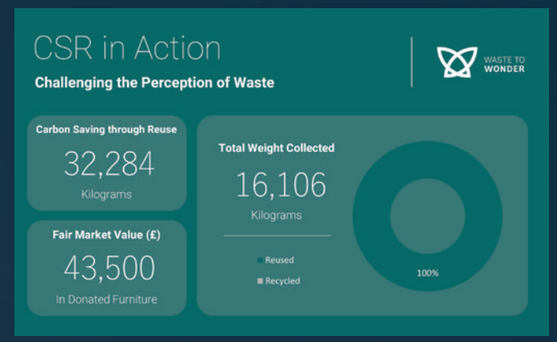
TRIMBRIDGE HOUSE - H 21 0078

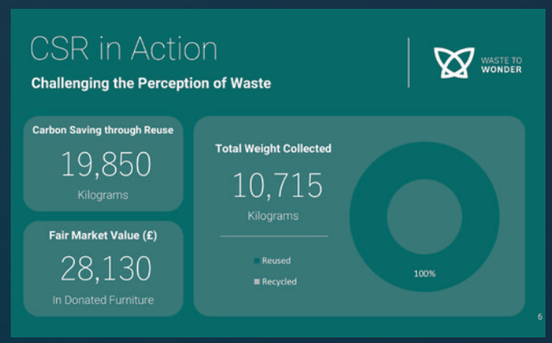
FURNITURE ITEMS RE-USED: **697**

FURNITURE RETAINED: **100%**

CARBON SAVING **32,283.92kg**

CSR Ethical Re-use:
Julian House
Clarendon Academy
Global Orphans Empowerment Academy - Gambia
1400 Straight Wooden Desk
Operator Chairs without arms (Fabric)
Pedestal - Wooden & Metal pedestal with 3 drawers on or off wheels
Desk Screen (Fabric)
Whiteboard - Medium
Soft Seating 2 Seater Settee & Tub Chairs (Leather or material)
Coffee Table - Large, Wooden
Large & Small Storage - Wooden





TRIMBRIDGE HOUSE - H 21 0103

FURNITURE ITEMS RE-USED: **489**

FURNITURE RETAINED: **100%**

CARBON SAVING **19,850.4kg**

CSR Ethical Re-use:
Julian House
Clarendon Academy
Global Orphans Empowerment Academy - Gambia
1400 Straight Wooden Desk
Operator Chairs without arms (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off
Desk Screens (Fabric)
Soft Seating - Tub Chairs (Leather or material)
Medium Storage - Wooden
Small Storage - Wooden
Large Tables (Circular/Rectangular/Square)

W2W - Social & Environmental Projects



NFU MUTAL - RYON HILL HOUSE

FURNITURE ITEMS RE-USED:	FURNITURE RETAINED:	CARBON SAVING
80	100%	6,000kg

CSR Ethical Re-use:
Emmaus
Not Alone Foundation Trust - NAFT Ghana
Large Storage - Wooden

NFU MUTAL - MORPETH

FURNITURE ITEMS RE-USED:	FURNITURE RETAINED:	CARBON SAVING
69	100%	30,809.54kg

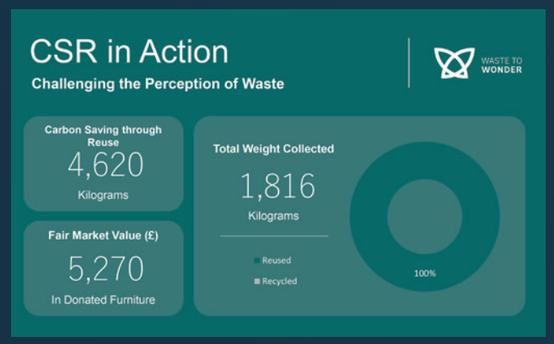
CSR Ethical Re-use:
Not Alone Foundation Trust - NAFT Ghana
1600-1800 L-Shaped Desks - Medium
1600 Straight Wooden Desks,
Meeting Room Chairs (Fabric),
Operator Chairs without arms (Fabric),
Pedestals - Wooden pedestal with 3 drawers on or off wheels,
Soft Seating - Tub Chairs (Leather or material)
Medium Storage - Wooden



NFU MUTAL - WITNEY PROJECT

FURNITURE ITEMS RE-USED:	FURNITURE RETAINED:	CARBON SAVING
85	100%	4,620kg

CSR Ethical Re-use:
Not Alone Foundation Trust - NAFT Ghana
Operator Chair with arms (Fabric),
Pedestals - Metal & Wooden pedestal with 3 drawers on or off,
Large & Medium Storage - Metal,
White Board - Medium



NFU MUTAL - AVON HOUSE, RYON HILL PARK

FURNITURE ITEMS RE-USED:	FURNITURE RETAINED:	CARBON SAVING
282	100%	11,420kg

CSR Ethical Re-use:
Not Alone Foundation Trust - NAFT Ghana
Pedestals - Metal pedestal with 3 drawers on or off
Pedestals - Wooden pedestal with 3 drawers on or off
Medium & Large Storage - Wooden



NFU MUTAL - CHESTER PROJECT

FURNITURE ITEMS RE-USED:	FURNITURE RETAINED:	CARBON SAVING
581	100%	35,525.77kg

CSR Ethical Re-use:
Mokwe Development Association, Cameroon
Not Alone Foundation Trust - NAFT Ghana
Pedestals - Metal & Wooden pedestal with 3 drawers on or off, Soft Seating - 3 Seater (Leather or material), Stacking Chairs (Fabric), Small, Medium & Large Storage - Wooden, Coffee table - Large (Wood), Large Tables (Circular/Rectangular/Square), Large & Medium Boardroom Tables (Square/Circular/Rectangular) 120 Degree Radial Desks, L-Shaped Desks, 1600 Straight Wooden Desks, 1600-1800 Wave Desks, Meeting Room Chairs, Operator Chairs with or without arms (Fabric), Whiteboard - Medium, Electric Smart Whiteboard



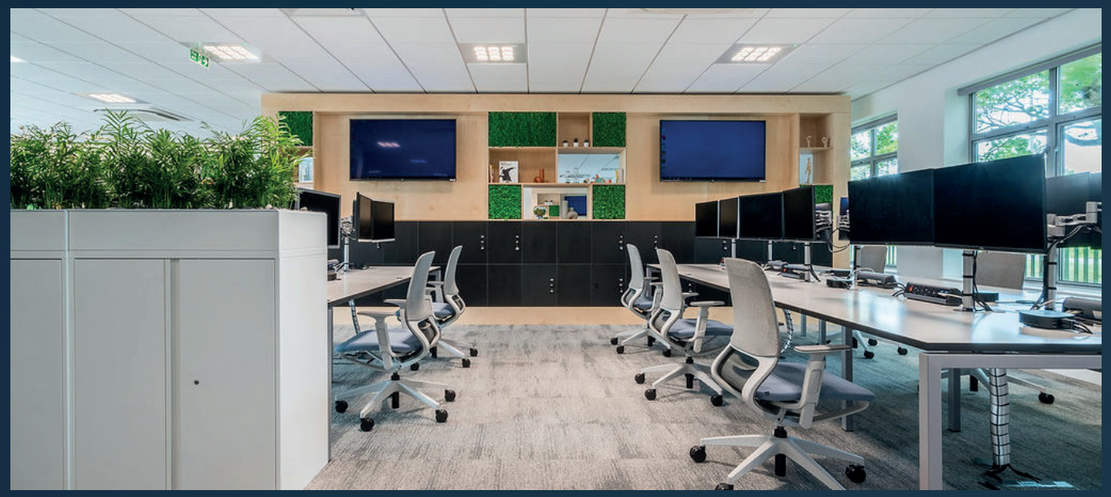


NFU MUTAL - WELLESBOURNE

FURNITURE ITEMS RE-USED:	FURNITURE RETAINED:	CARBON SAVING
174	100%	6,852kg

CSR Ethical Re-use:
Not Alone Foundation Trust - NAFT Ghana
Meeting Room Chairs (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off
Soft Seating - Tub Chairs (Leather or material)
Medium Tables (Circular/Rectangular/Square)

W2W - Social & Environmental Projects



TRAVIS PERKINS - H 21 0017

FURNITURE ITEMS RE-USED: **451**

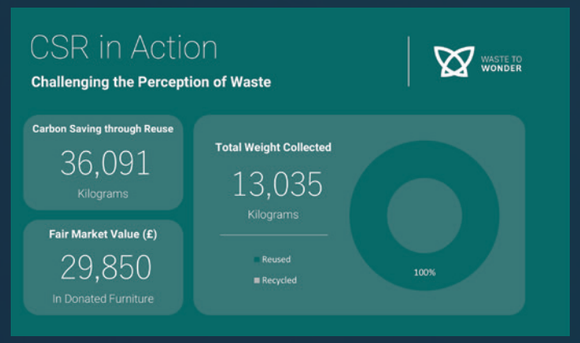
FURNITURE RETAINED: **100%**

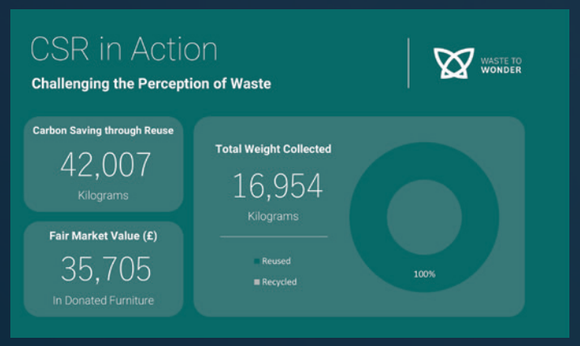
CARBON SAVING **36,091.2kg**

CSR Ethical Re-use:

Mokwe Development Association - Cameroon

Large & Small Storage - Metal/Wooden
Boardroom Table - Large Rectangular, 8+ Seater
1400 & 1600 Straight Wooden Desk
1600-1800 Wave Desks
Medium Meeting Room Chairs (Fabric)
Operator Chairs with arms (Fabric)





TRAVIS PERKINS - M 21 0018

FURNITURE ITEMS RE-USED: **398**

FURNITURE RETAINED: **100%**

CARBON SAVING **42,007kg**

CSR Ethical Re-use:

Global Orphan Empowerment Academy - Gambia

Boardroom Table - Medium Oval & Rectangular 6+ Seater
1600-1800 L-Shaped Desk - Medium
Operator Chairs with arms (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off
Desk Screens (Fabric), Medium Storage - Metal
Medium Tables (Circular/Rectangular/Square)
Pedestals - Metal pedestal with 3 drawers on or off
Large Storage - Metal

TRAVIS PERKINS - M 21 0019

FURNITURE ITEMS RE-USED: **599**

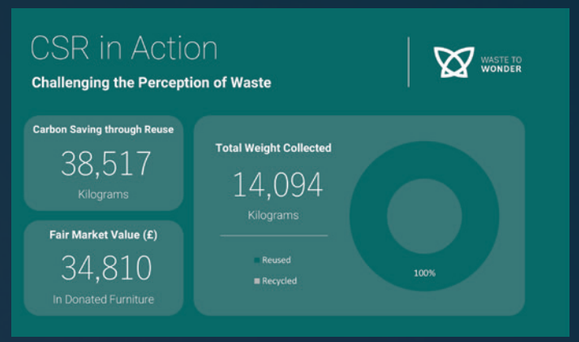
FURNITURE RETAINED: **100%**

CARBON SAVING **38,516.8kg**

CSR Ethical Re-use:

Mokwe Development Association - Cameroon

Boardroom Table - Large Rectangular 8+ Seater
120 Degree Radial Desk
1600 Straight Wooden Desk
Meeting Room Chairs (Fabric)
Operator Chairs with arms (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off
Desk Screens (Fabric)
Soft Seating - Tub Chairs (Leather or material)
Soft Seating - 2 Seater Settee (Leather or material)
Large Storage - Metal & Wooden
Medium Storage - Metal
Large Tables - Circular/Rectangular/Square
Whiteboard - Medium



TRAVIS PERKINS - H 21 0042

FURNITURE ITEMS RE-USED: **80**

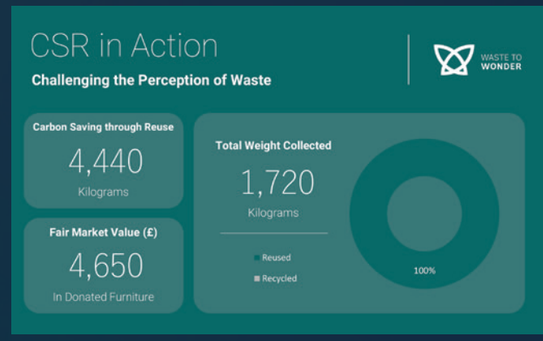
FURNITURE RETAINED: **100%**

CARBON SAVING **4,440kg**

CSR Ethical Re-use:

Mokwe Development Association - Cameroon

Operator Chairs with arms (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off



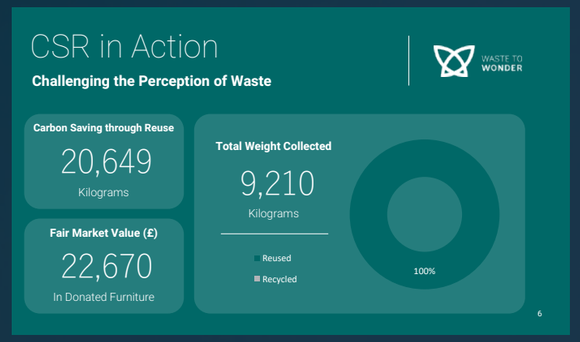
W2W - Social & Environmental Projects

NETWORK RAIL - H 21 0039

FURNITURE ITEMS RE-USED: **398**

FURNITURE RETAINED: **100%**

CARBON SAVING **20,649kg**



CSR Ethical Re-use:

FAST Charity - Romania

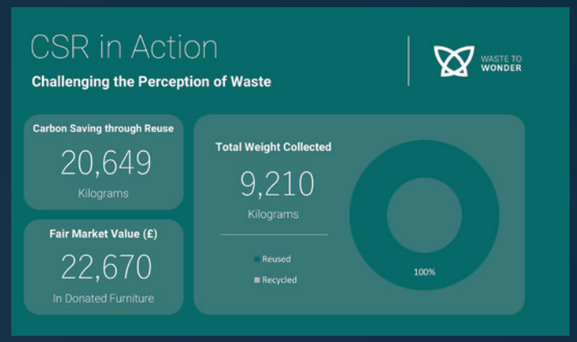
Boardroom Table - Large Oval, 8 Seater
1600 Straight Wooden Desks, Operator Chair with arms (Fabric), Pedestals - Wooden pedestal with 3 drawers on or off wheels, Soft Seating - Tub Chairs (Leather or material) Stacking Chairs (Fabric), Large & Medium Storage - Metal

NETWORK RAIL - M 21 0006

FURNITURE ITEMS RE-USED: **363**

FURNITURE RETAINED: **100%**

CARBON SAVING **20,649.2kg**

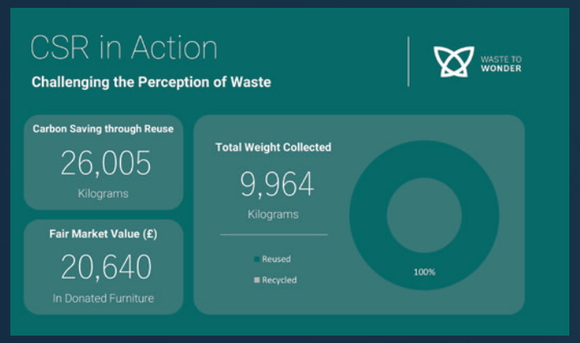


CSR Ethical Re-use:

Mokwe Development Association - Cameroon

Mwale Hamptons Hospital - Kenya

Electric Desk, Desk Screens, 1400-1600 Straight Wooden Desks, Operator Chair with arms (Fabric), Pedestals - Metal & Wooden pedestal with 3 drawers on or off wheels, Soft Seating - 2 & 3 Seater Settees (Leather or material)
Small & Large Storage - Metal & Wooden
Coffee Table- Small (Wood)
Small Tables (Circular/Rectangular/Square)



NETWORK RAIL - H-21-0079

FURNITURE ITEMS RE-USED: **416**

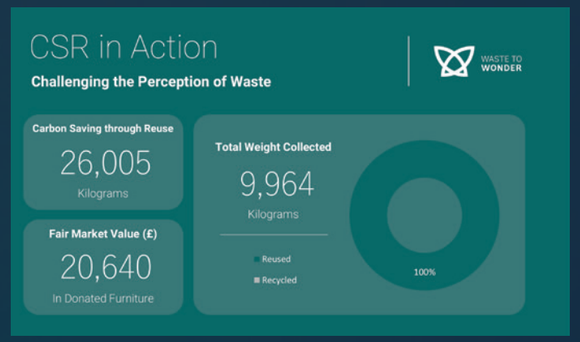
FURNITURE RETAINED: **100%**

CARBON SAVING **26,005.02kg**

CSR Ethical Re-use:

Global Orphans Empowerment Academy, Gambia

1600 - 1800 L-Shaped Desks
Operator Chair with arms (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off
Desk Screen (Fabric)
Soft Seating - 2 Seater (Leather or material)
Stacking Chairs (Fabric & Plastic)
Large Storage - Metal & Wooden
Small & Medium Storage - Wooden
Medium Tables (Circular/Rectangular & Square)



NETWORK RAIL - H-21-0079

FURNITURE ITEMS RE-USED: **416**

FURNITURE RETAINED: **100%**

CARBON SAVING **26,005.02kg**

CSR Ethical Re-use:

Global Orphans Empowerment Academy, Gambia

1600 - 1800 L-Shaped Desks
Operator Chair with arms (Fabric)
Pedestals - Wooden pedestal with 3 drawers on or off
Desk Screen (Fabric)
Soft Seating - 2 Seater (Leather or material)
Stacking Chairs (Fabric & Plastic)
Large Storage - Metal & Wooden
Small & Medium Storage - Wooden
Medium Tables (Circular/Rectangular & Square)

SANCTUARY HOUSING - TELFORD

FURNITURE ITEMS RE-USED: **84**

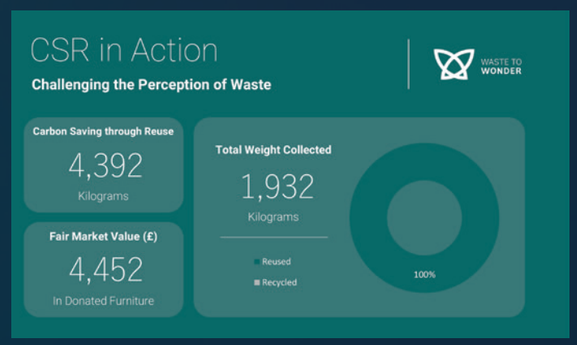
FURNITURE RETAINED: **100%**

CARBON SAVING **4,392kg**

CSR Ethical Re-use:

The Hampton Hospital City Project - Kenya

1600 Straight Wooden Desk
Meeting Room Chairs (Fabric)
Pedestals - Metal & Wooden pedestal
with 3 drawers on or off
Medium Storage - Wooden



Our 2019 Goals Realised

Here are our goals from 2019. By 2020 we plan to implement some, if not all, of the following initiatives:

It's great to see how far we have come with our goals and by setting them we can clearly look back to measure our performance.

Use external computer clouds to access electronic information thus reducing the need to expand our server capacity and physical footprint.

We have now moved all of our networks and systems to a cloud-based platform and decommissioned our physical servers, this has reduced our energy consumption and physical footprint requirement.

Manage display and mock-up furniture through the Waste to Wonder Initiative to be re-used for charity based project across the UK and abroad.

80% of our furniture mock-ups have been donated to Waste to Wonder for use by schools and charities that can benefit from not having to pay for new furniture.

Installation of Co2e power modules across the regional offices to automatically turn off electrical equipment when not in use and monitor power consumption.

We have installed power monitors in our regional offices to track our consumption, this helps to drive down energy usage through awareness all IT equipment is set to sleep when not in use and we use motion technology on our showroom to turn off lights when no one is in the area.

Communicating more frequently through technologies such as VoIP for conference calling to reduce business travel miles.

Due to the pandemic this has now become the new normal. We adopted Microsoft teams which we actually used to host our annual sales conference with over 70 people in the meeting. Our board room has been updated to allow people to dial in remotely but feel they are part of the meeting physically with wide-angle cameras and large screens.

Encourage and support home-working where applicable to reduce commuting miles.

We actively support home working and have provided our employees who need it an appropriate ergonomic workstation.

Reduce the number of company vehicles in favour of public transport.

We stopped our company vehicle scheme and promoted our ride-to-work scheme, more recently we have introduced an electric car scheme for all employees to take advantage of.

Monitor, advise and assist our suppliers and sub-contractors to ensure their environmental policies have met or are aimed at meeting our standards or beyond.

We work with our suppliers to help them measure their Scope 1 & 2 emissions. We have also requested their most sustainable products which we promote in a new furniture directory.

Re-use packaging, collected by suppliers to package

On some products we collect packaging from site which is returned to our warehouse and collected by the supplier for reuse when they next deliver.

Our 2022 Goals & Targets

- Our 2022 sustainability action plan's main objective will be to work with BSI to achieve PAS2060 : 2014 Carbon Neutrality Verification (including all Scope 3 emissions)
- We are working with Carbon Neutral Britain to offset our carbon but also alternative solutions which will have a bigger impact on our environment
- Buy more local – support British manufacturing where we can
- Become part of the Made in Britain scheme as a digital manufacturer
- Convert an area of our showroom dedicated to promoting sustainable furniture and fit-out materials
- Produce a guide to sustainable fit-out
- Volunteer more in our local communities by helping our team to find volunteering opportunities
- Commit to spending £100,000 with Social Impact Office Furniture (SIOF) to help companies reach their social impact spend targets
- In 2020 we reduced our water consumption by 10%, 2021 a reduction of 15% we have a target of 20% for 2022



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